

GAME VIEWING TERMS AND CONDITIONS

If the tour is cancelled by the passenger or agent, the deposit is forfeited. If the flight is cancelled because of bad weather, the flight is either re-booked or the deposit returned.

Should any element of the package be postponed or cancelled, this will not affect the commitment of any party in the agreement to the supplying and charging for, or receiving and paying for, the other elements of the package on the original dates unless otherwise agreed in writing.

A minimum of 4 guests is required to justify a Flight Departure but these could be from 4 individual sources. Each balloon can be programmed to make one flight per day, at sunrise. If the flight is cancelled by us, for safety reasons, we will endeavour to fly in the late afternoon if conditions permit. As there is less chance of flying in the late afternoon / early evening due to instability in the air at that time, it is not recommended to pre-programme for evening flights when booking.

We can endeavour to “consolidate” flights, if requested, where there are less than 4 guests requesting to fly, but such flights can only be confirmed “Subject To Others” and the relevant deposit must be pre-paid or acceptably guaranteed. Full refunds will be made for flights cancelled by ourselves for safety reasons, and refunds for flights shorter than forty five minutes will be calculated according to our published scale. (Which is available on request.)

We suggest that you endeavour to program flights Mondays to Fridays as Saturday and Sunday flights are often very heavily booked. All flights will be conducted within the relevant Terms and Conditions as published by Bill Harrop’s “Original” Balloon Safaris and Entabeni Private Game Lodge or Mabula Game Lodge.



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