

CLASS AND PACKAGE T&Cs

Please note there are **Special Terms and Conditions** which Over-ride our general Terms and Conditions from time to time. For example these include but are not limited to:

PREMIERE CLUB (B.REG or G#):

Clause 3 - Fares are Refundable and the flight is Re-Bookable within 12 months of purchase.

PREMIERE Cloud 9 Package (C.REG or CG#):

This package does not include brunch or breakfast

Clause 3 - Fares are Refundable and the flight is Re-Bookable within 12 months of purchase.

EXPLORER Traditional Class Package (RET or ET#):

Clause 3 - Fares are Non-refundable but the flight is Re-Bookable within 12 months of purchase.

EXPLORER Harrop's Hopper Flight Package (REH or EH#):

Flight duration about ½ an hour. Likely to be a "later flight" (2n).

Clause 3 - Fares are Non-refundable but the flight is Re-Bookable within 12 months of purchase

Clause 7 - Flights may only take place if there are a minimum number of 4 passengers **but these can be from 4 individual sources.**

EXPLORER PACKAGE:

Clause 3 - Fares are Non-refundable but the flight is Re-Bookable within 12 months of purchase.

SPECIAL Air Crew Package (AC):

Applicable to bona-fide Air Line employees and their accompanying friends and family.

Special Note: The "lead passenger" must be able to present **proof of employment** as airline personnel.

Clause 3 - Fares are Refundable and the flight is Re-Bookable within 12 months of purchase.

Clause 7 - Flights may only take place if there are a minimum number of 4 passengers **but these can be from 4 individual sources.**

SPECIAL Travel Industry Personnel (TT):

Applicable to bona-fide Travel Industry employees and their accompanying friends and family.

Clause 3 - Fares are Refundable and the flight is Re-Bookable within 12 months of purchase.

STANDBY Status

May apply to any flight (SBY) or (PSB?):

Clause 8.3 - Note application and requirements of this condition

PACKAGE

Game Viewing Balloon Safaris (RGV or GV#)

Flight duration is about 45 minutes.

Also see Special Game Viewing Balloon Safari Conditions.

PACKAGE

Mowana Spa, Accommodation and Balloon Flight Package:

See Special Mowana Spa Package Conditions.

“Not so Nimble” Passenger

See relevant sections of Pregnant / Disabled / Challenged Passenger Conditions.

CLOUD 9 Balloon Flight Packages and ACTION Balloon Flight Packages (A.REG or AG#):

do not include post flight breakfast



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